



Advancing Care for the Region
Because you are important to us



2011 Annual Report
For the Fiscal Year ending June 30, 2011



To Our Friends,

In 2006, the entire BDCH team of over 1,000 employees made a public commitment to Excellence. Delivered.

We made this pledge to the thousands of people who entrust BDCH with the care of their parents, spouses and children, and their friends, whether in the clinic, in the hospital, in surgery, at home, or for child care. Since this journey began five years ago, tremendous and continuous progress has been made. In this last year our efforts have begun to be recognized nationally, *and for this I commend our employees.* I'd like to share just some of their achievements.

Our continued improvement in the Emergency Department kept us *in the top 10 percent* for patient satisfaction throughout 2010 and 2011 and caught the attention of Studer Group, which awarded the BDCH Emergency Department with a 2011 *Excellence in Patient Care* award.

The BDCH Oncology Department was also honored with a prestigious Studer Group *Excellence in Patient Care* award this year and is rated *in the top 7 percent nationally.*

BDCH Hillside Home Care & Hospice's service to the community continues to shine, receiving the Home Care Elite Award for the *fifth consecutive year*, and we have had great success meeting our clinical quality goals.

BDCH has also received the HealthGrades® Outstanding Patient Experience Award for the *3rd consecutive year.* This award places BDCH *in the top 10 percent nationally* for quality and patient satisfaction. Attaining these high standards requires ongoing dedication from the people who provide care every day.

BDCH Medical Staff physicians have for decades provided access to care in many communities across our service area. In the last year BDCH has built upon this with the addition of regional medical clinics that provide Family Medicine, Obstetrics and Gynecology, and Sports Medicine in the region. Our partnership this year with Milwaukee Radiologists, LTD. brings advanced subspecialty radiology to our patients, close to home.

In the coming year, we will continue to expand our services to better meet the health care needs of patients across the region. We plan to strengthen our community roots, reaching out to our region's citizens through community forums, helping us better understand what is needed now and in the future.

We will reaffirm our commitment to improving quality and service. We will provide our advanced clinical staff with newer technology, including state-of-the art MRI, the latest in breast health diagnostics and a new information technology platform. Already, BDCH has introduced world-class University of Wisconsin stroke care to the region with the implementation of the Telectroke program.

Looking ahead, BDCH will be carefully examining the economic and political factors which not only affect the landscape of health care, but the citizens of our region. Many are still affected by the downturn in the global economy. Members of our community are unemployed, uninsured or underinsured. Health care reform, meanwhile, presents a series of new challenges for health care systems around the country. While the future holds many unknowns, one constant is our commitment to strengthening our services, continuing quality improvement and increasing access to care locally.

None of this would be possible without the dedication of our Board of Directors, the BDCH Foundation Board, the Partners of BDCH, and the hundreds of BDCH Volunteers who give countless hours of hard work and passion. Their collective commitment supports the work of physicians, nurses, technicians, and all staff in achieving our goals.

We sincerely appreciate the trust patients, residents, and parents place in our medical staff and employees when they choose BDCH for care. BDCH considers this trust sacred, and the driving force behind our mission to deliver excellence. *We remain honored and privileged to serve you.*

With Gratitude,

Kim Miller, FACHE
Chief Executive Officer

Table of Contents

To Our Friends	2	Regional Access to Health Care	8-9	BDCH Foundation, Inc.	13
Fulfilling Our Quality Promise	3	Financial Performance	10	BDCH Medical Staff and Specialties	14-15
A Continuum of Care	4-5	BDCH Board of Directors	11	Award-Winning Health Care	16
Enhanced Services	6-7	Partners of BDCH	12		

Fulfilling the Excellence. Delivered. Promise

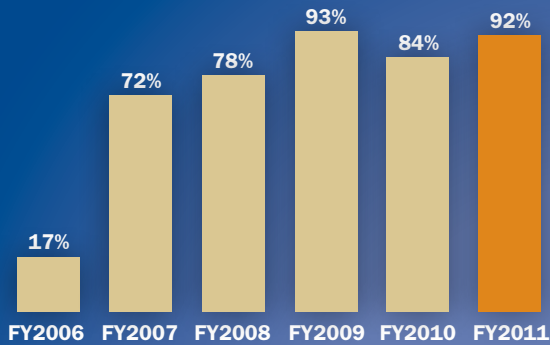
Improving quality and sustaining that improvement is an achievement that few hospitals can claim.

In 2006, BDCH adopted Excellence. Delivered. as a commitment to the people in our region and as a challenge to ourselves. Since that time, every department has demonstrated pronounced improvements in quality and service. Our emergency department led our progress with a monumental improvement in 2007,

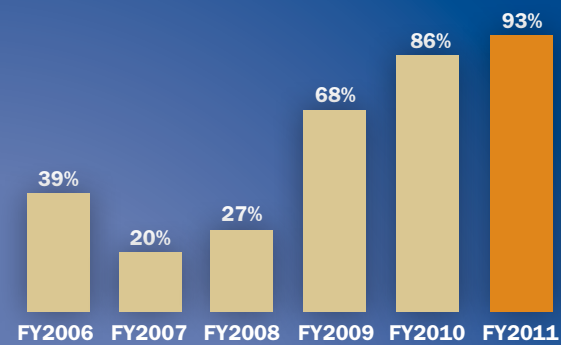
and since, has steadily climbed into the top 10 percent when compared nationally (see graph).

The Oncology and Medical Clinic has consistently improved and is in the top 7 percent of cancer and infusion clinics nationwide. BDCH has also dramatically improved performance on core clinical process of care measures to 96 percent. For more information and ongoing updates on our progress, go to www.bdch.com.

Patient Satisfaction Ranking Scores



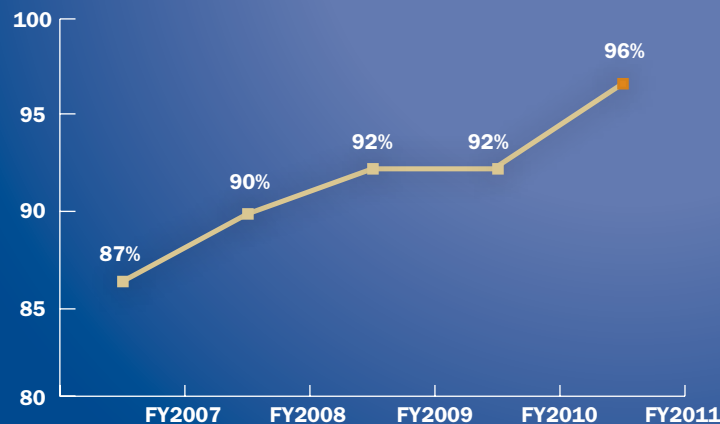
Emergency Department



Oncology and Medical Clinic

Percentile Ranking by Press Ganey, an independent firm that conducts satisfaction surveys nationwide, compares BDCH to other emergency departments and oncology clinics in both rural and urban settings. BDCH is routinely in the top 10% nationally for both of these services.

Clinical Quality Core Measure Composite Score



Clinical quality composite score is based on a weighted average of all Core Measures submitted to the Centers for Medicare and Medicaid Services, including Heart Attack, Heart Failure, Pneumonia, and Surgical Care Infection Prevention.



Advancing Excellence



BDCH is accredited by the Joint Commission and the College of American Pathologists.

A Continuum of Care Designed Around You

BDCH is much more than a community hospital and is unique in providing the full continuum of services – medical clinics, outpatient care including outpatient surgery, cancer care, inpatient hospital care, rehabilitation services, home care and hospice, and a full range of senior services including nursing home, assisted living, dementia care, and senior living apartments.

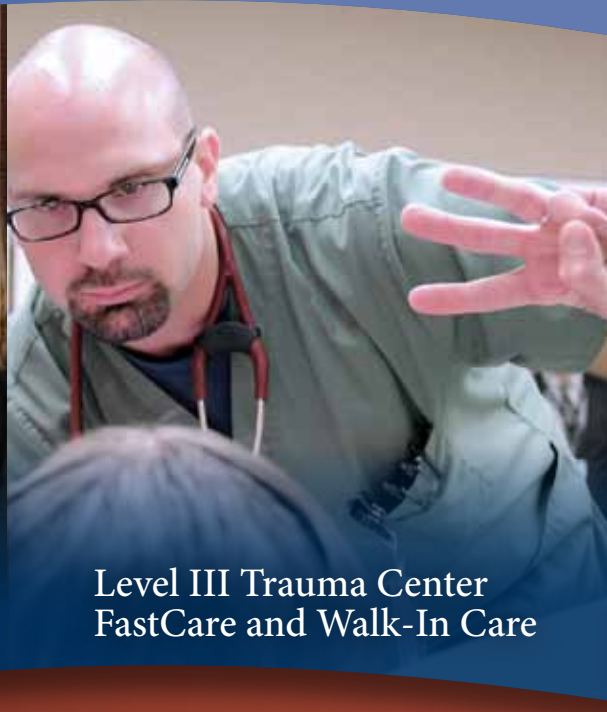
BDCH also offers HealthWORKS, a complete employee health service for businesses; FastCare clinics for

convenient, affordable care; and Kids Care, a full-service child care and accredited 4K program.

BDCH often matches the clinical technology and range of specialists and services found in large urban tertiary care centers. By delivering advanced medical care locally across a continuum, BDCH makes it easier for you to get the best care possible while balancing busy schedules and lives. Our commitment is to continue to add to this continuum to meet the health care needs of the entire region.



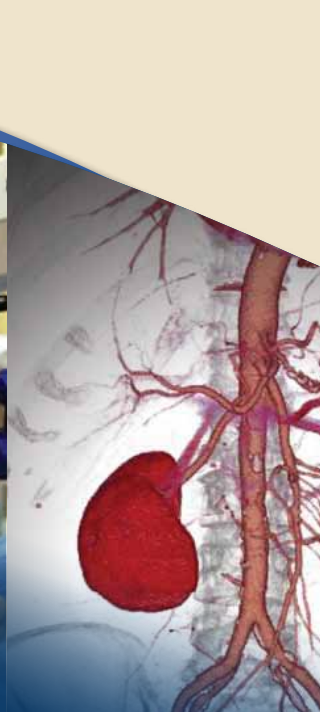
Clinic Care Close to Home



Level III Trauma Center
FastCare and Walk-In Care



Board-Certified Surgeons
Latest Technology



State-of-the-Art
Diagnostics


Who We Are

Beaver Dam Community Hospitals, Inc. (BDCH) is a non-profit, non-stock corporation whose service area extends across the greater Dodge, Columbia and Fond du Lac County region.

BDCH exists to meet the health care needs of all people living in our service area and beyond. As an independent hospital, BDCH has the autonomy to make decisions that address and serve the needs of our region's residents, a vital component of our mission to deliver excellence.

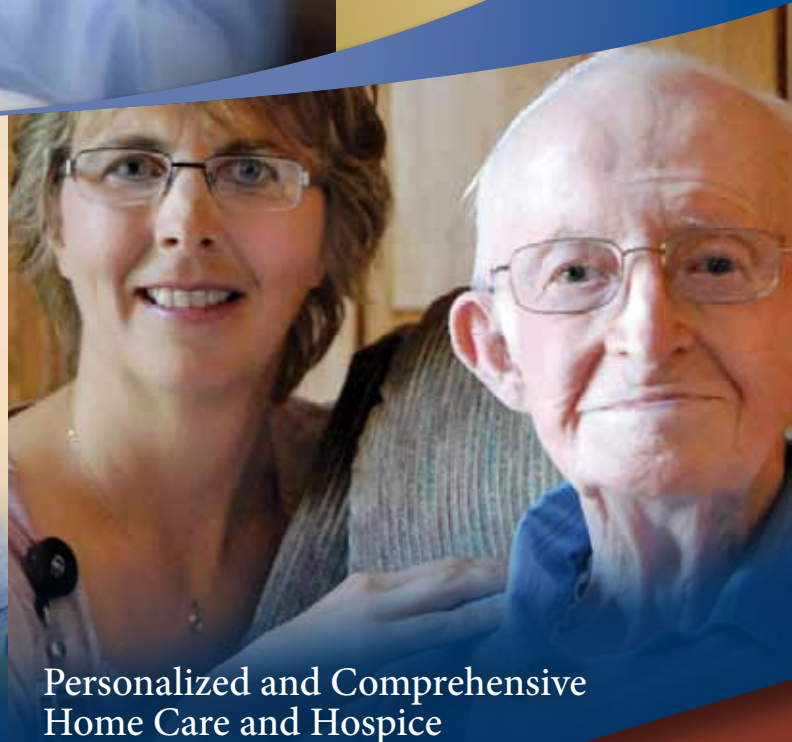


Quality Child
Care and 4K
Program



State-of-the-Art
Birthing Center

*Our
Mission*
is to deliver
excellence
across a
continuum
of services.





**Subspecialty
Radiology**



Telestroke



**Breast
Health**

Enhanced Services for the Region

BDCH continues to invest in clinical technology and a range of services that are not typical for a community hospital, often matching the standard found in large urban tertiary centers. We do this so that patients across the region can receive most of their care close to home, without driving through traffic and struggling to park, when they should be focusing on healing.

BDCH is proud to offer new services, like Telestroke, or upgrades to existing services, like the installation of state-of-the-art sleep diagnostics, the addition of subspecialty radiologists to our team, advancing the training of our breast health nurses, and image guidance for surgery.

We will continue to invest in the specialties and medical technology needed to better serve patients. For more information on our range of services, visit www.bdch.com.



**Subspecialty
Radiology**



BDCH Brings Subspecialty Radiology to the Region

Beaver Dam Community Hospital has teamed up with Milwaukee Radiologists to provide patients with the best diagnostic and interventional radiology services in the region. Milwaukee Radiologists, LTD is a premiere subspecialized radiology group featuring 35 board-certified radiologists.

Using teleradiology to consult with offsite subspecialty radiologists, BDCH patients have access to the most advanced medical imaging interpretations in their own community. In addition, onsite specialized radiologists offer personalized care for digital mammography, ultrasounds and interventional radiology.

“Teleradiology has made it possible for Beaver Dam Community Hospital to function as well as a tertiary care center because you have the same subspecialty radiologists providing expert imaging interpretation,” said Dr. Mark Wenzel, Medical Director of Imaging at BDCH. “That’s a big advantage. Teleradiology is the wave of the future, and it has already arrived at Beaver Dam Community Hospital.”

To learn more about these and other BDCH services, please visit our newly redesigned website at www.bdch.com.

World-Class Stroke Care Made Available to Local Patients

Patients coming to Beaver Dam Community Hospital’s Emergency Department now have a powerful tool against stroke’s devastating effects with immediate access to world-class stroke neurologists at the UW Comprehensive Stroke Center in Madison.

BDCH is part of the UW Telestroke Network, which offers quick assessment and response to the medical emergency of stroke. This swift response is critically beneficial to our patients since time is of the essence with stroke, as brain cells are lost at the rate of 1.9 million neurons per minute as a stroke cuts off blood flow.

Comprehensive and Compassionate Breast Health Care



When it comes to Women’s Health, Beaver Dam Community Hospital is the areas leader and is dedicated to providing women with the most advanced and compassionate care that is available. BDCH was the first hospital in the region to offer Digital Mammography for immediate image availability and greater patient comfort. BDCH is also proud to provide the only Mammotome® Biopsy System for minimally invasive biopsy, with reduced scarring and often no need for stitches. Over the past year our breast health nurses have received advanced training in order to become certified Cancer Navigators. BDCH will also be adding stereotactic biopsy this year.

Image-Guided Surgery the New Standard

Even the safest and most effective sinus surgery can be challenging when disease, previous surgery or anatomical variations create obstacles.

That’s why image-guided surgery has become the standard for endoscopic sinus surgeries. At Beaver Dam Community Hospital, the innovative Fusion ENT Navigation System offers the maximum amount of information about each patient’s unique anatomy, ensuring reliable accuracy and positive outcomes.

The Fusion ENT Navigation System is the first and only electromagnetic ENT system with reproducible accuracy, another ENT innovation that has been improving outcomes for patients suffering from chronic sinusitis.

Sleep Medicine Diagnoses, Treats Disorders

Sleep disorders can seriously interfere with emotional and physical health, often leading to depression, reduced concentration and impaired memory and judgment.

BDCH is now equipped with the latest technology, allowing our trained professionals to diagnose and treat sleep disorders. BDCH’s newly installed sleep lab system offers state-of-the-art technology and allows for advanced sleep studies to be performed.

Our Vision

is to be the regional destination for health care by delivering unprecedented quality, safety, and service at a competitive price.

Enhancing Access to Clinic Care

While advanced technology and skilled clinical expertise are two important pieces of the puzzle when it comes to fulfilling our mission of delivering excellence, it is only part of the picture.

For decades, dedicated physicians on the BDCH Medical Staff have practiced medicine across the region in Cambria, Columbus, Juneau, Horicon, Randolph, and Waupun. These primary care and specialty clinics have been vital for local access to health care. Over the last 2 years BDCH has enhanced this local access with Primary Care clinics in Beaver Dam, Columbus, Juneau, and Waupun.

BDCH Medical Staff Regional Access Providers



Dr. Bert Callahan, MD
Beaver Dam/Columbus/
Waupun



Dr. Thomas Castillo, DO
Beaver Dam/Waupun



Dr. Robert Coe, MD
Beaver Dam/Columbus



Dr. JoAnn Lee, MD
Horicon



Dr. Melissa Lucarelli, MD
Randolph



Dr. Ramon Pajarillo, MD
Horicon



Dr. Ayaz Samadani, MD
Beaver Dam/Cambria



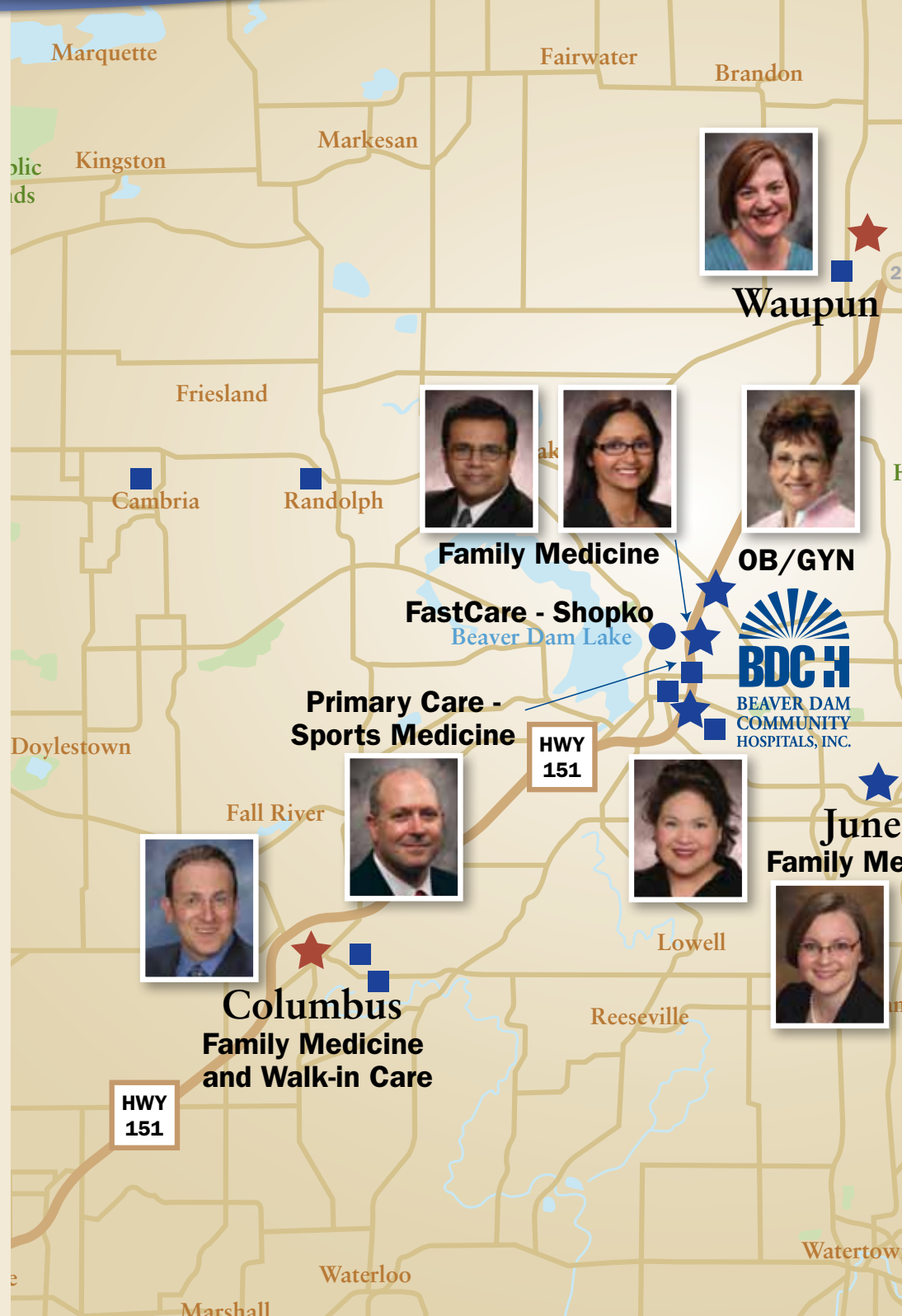
Dr. Paul Shuler, MD
Beaver Dam/Columbus
Waupun



Dr. Jay Wilkins, MD
Beaver Dam/Waupun



Dr. Danny Yaish, DO
Beaver Dam/Columbus





Family Medicine and Walk-in Care

FastCare - Marshland Pharmacy

Mayville

★ BDCH Medical Clinics

★ Family Medicine and Walk-in Care
BDCH Medical Clinics

● Fast Care

■ BDCH Medical Staff
Regional Access Providers

Convenient Care

BDCH Medical Clinics, Walk-In Care and same-day appointments are a perfect complement to our FastCare and HealthWORKS programs, providing convenient access to employers and patients across the region.



BDCH Medical Clinics

The BDCH Medical Clinics add a great health care asset to the region, offering convenient access to high-quality physicians who practice Family Medicine, Obstetrics and Gynecology, and Primary Care Sports Medicine.

With same-day appointments guaranteed for Family Medicine, and Walk-In Care available in Columbus and Waupun, BDCH has significantly increased the ease of access for our patients. Care is also more versatile, offering high-level care for those needing immediate assistance as well as highly recommended primary care physicians to meet needs today, tomorrow and into the future.

In our first year, BDCH Medical Clinics registered 10,000 patient encounters and demonstrated scores in the 95th percentile for Overall Quality of Care and the 99th percentile in Patient Recommendations.



FastCare

With locations in Beaver Dam and Mayville, FastCare allows patients to walk in without an appointment. Patients can be treated for minor ailments including earaches, sinus and upper respiratory infections, cold and flu symptoms, mononucleosis, insect bites, minor burns, rashes and poison ivy.



HealthWORKS

With rising health care costs, organizations continue to focus on actions that encourage healthier employee lifestyles and behaviors.

BDCH HealthWORKS not only tends to the health and well-being of BDCH employees, but also is a versatile and effective health care tool for local businesses. Companies today recognize the link between their health benefit program and workforce health and productivity.

HealthWORKS provides local employees the resources they need to lead healthy, productive lives and also enables companies to maintain safe working environments.

HealthWORKS tailors its vast array of services to suit the individual needs of each of our region's employers and offers the following Health, Wellness and Safety programs:

- On-Site Clinics
- Work Injury Management Prevention
- Pre-Placement Screens
- Health Risk Assessments (HRAs)
- Healthy Lifestyle Programs
- Screening & Blood Work
- Physical & Occupational Therapy
- Company Medical Director Service
- Employee Assistance Program



Board of Directors

We are deeply grateful to the members of the BDCH Board of Directors who graciously volunteer their time and leadership abilities to help guide our organization's strategic growth and quality initiatives to fulfill our mission of delivering excellence across a continuum of services. We are also fortunate to have board members whose industry service extends beyond BDCH. Jim Kirsh, Board Chair, is serving on the American Hospital Association Regional Policy Board. Sue Sutter, Board Secretary, is a continuing member and past president of the Pharmacy Society of Wisconsin. Kim Miller, CEO, is a member of the Voluntary Hospital Association Upper Midwest Board of Directors. All board members participate in the National Governance Institute, which is a forum for health care boards to stay informed and network across the country.



The BDCH Board of Directors in the top row, from left, are Jim Kirsh, Chair; Karla Chase, Vice Chair; Ken O'Connell, Treasurer; Sue Sutter, Secretary; Kim Miller, BDCH CEO; and Marsha Borling. In the bottom row are Wade Fletcher; Peter Jung; Dr. Dan Landdeck; Dr. Eric Miller, Chief of Staff, and Terry O'Connor.

Why We Serve

In their own words, BDCH board members share why they volunteer so much of their time to serve in this vital role.

"As a life-long resident of Beaver Dam it is an honor to work for an organization that is dedicated to the health of our community and our area."

Jim Kirsh - Chair

"Serving on the Board of Directors for Beaver Dam Community Hospital is important to me because it ensures that local people, who are aware of the needs of our community, are participating in the decisions concerning the delivery and quality of care being provided in our service area."

Karla Chase - Vice Chair

"I chose to be a board member at BDCH to stay connected to our community and to put my talents and experiences to work for the organization."

Ken O'Connell - Treasurer

"Having quality health care available, close to home, is vital to improving the health of our families and neighbors. It's an honor to work with BDCH and the greater health care community in the area, to provide that quality health care."

Sue Sutter - Secretary

"It is an honor to lead this organization. Maintaining local high quality health care is critical for you and for the future of our communities and generations. We have an outstanding staff who are dedicated to providing excellent, compassionate health care close to home. We believe you deserve it and we feel privileged to serve you and your families."

Kim Miller - BDCH CEO

"Volunteering as a Hospital Board member gives me an opportunity to serve an organization that has meant a great deal to me personally and professionally over the years."

Marsha Borling

"Beaver Dam is a wonderful community to raise a family and one of the key components of that is the availability of quality health care. We are very fortunate to have just that. BDCH's employees are committed to providing the best health care possible and I am proud to be associated with this organization."

Wade Fletcher

"My family has a deep commitment to the people of this area. We believe we have a responsibility to our community. By serving on the BDCH Board, I have the opportunity to help make certain our health care continues to improve."

Peter Jung

"I'm proud and honored to be able to give back to the community that's given me and my family so much, and to help provide the best care possible for my patients, families and friends."

Dr. Dan Landdeck

"As a physician and long-standing member of the BDCH Medical Staff, I know that the Board of Directors serve a crucial role in maintaining the viability and excellence of this hospital. It is a great comfort to raise my family in a community that has a strong local hospital and access to excellent physicians, so I am honored to serve on the Board and help preserve that great asset."

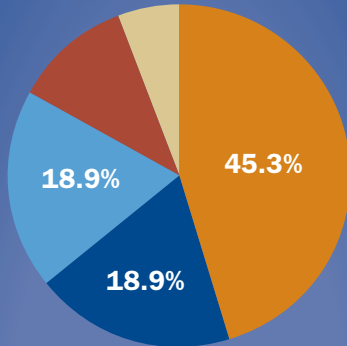
Dr. Eric Miller

"I am pleased to serve on the board at BDCH to ensure they deliver high-quality health care to our area at a competitive price."

Terry O'Connor

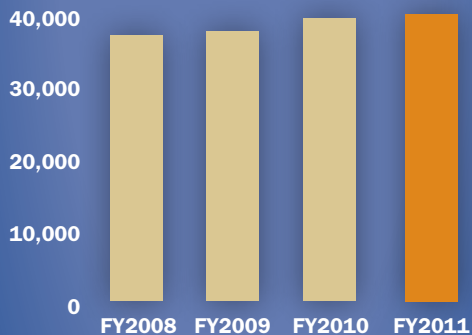
The True Partners of BDCH

Total Dollars Donated by Partners - \$26,500



- Oncology - \$12,000
- Hospice - \$5,000
- Lifeline - \$5,000
- Employees Helping Employees - \$3,000
- Hillside Manor Beauty Shop - \$1,500

BDCH Volunteer Hours



In addition to the Partners, more than 300 BDCH Volunteers are a vital part of our mission for Excellence. More than 40,000 hours of dedicated service was given by our generous volunteers in FY2011. We thank them for their contributions.

Over the past four years, the BDCH Partners have donated \$139,000. These partners are from communities across our service area, and through hard work and dedication, are able to give back to the residents of our region as we strive to offer unprecedented quality, safety and service.

The Partners of BDCH, Inc. teamed up with BDCH once again this year, utilizing commitment and creativity to raise \$26,500 through a series of successful fundraisers. Through the skilled operation of the hospital gift shop and the organization of

many popular annual events, the volunteers in the Partners organization have helped purchase supplies for the Hillside Hospice and Lifeline programs; made a \$12,000 donation to the Oncology Department; contributed to the Hillside Manor Beauty Shop and donated \$3,000 to the Employees Helping Employees Fund.

In the past, they paid for the BDCH van that transports Kids Care children and Hillside Manor residents to activities and provided clothing for emergency patients.



The Partners of BDCH, Inc. donated \$26,500 to the BDCH Foundation, Inc. this year. In the front row is Eldine Neumann. In the first full row, from left, are Mike Murphy, BDCH Chief Patient Care Officer; Carolyn Kaul, Co-President of Partners; Arletta Trejo; Betty Michael; JoAnn Helfert and Jermaine Sabourin. In the back, from left, are Shirley Johnson; Gail Hope Henschel, Co-President of Partners; Lisa White, BDCH Director of Hillside Home Care & Hospice; and Bernie Jeffries.

BDCH's Foundation for Success

Since 2006, the Foundation has provided more than \$337,000 for a variety of health and wellness needs at the hospital and in the communities of our region.

Over the past year, the BDCH Foundation has awarded numerous external grants, including:

- \$8,500 – RSI Video Laryngoscope, Beaver Dam Fire Dept.
- \$5,000 – Bariatric Cot, Beaver Dam Fire Dept.
- \$4,015 – Baby “Think it Over” Dolls, BD Middle School
- \$3,300 – ImPACT Concussion Management Program, Excel Orthopedics & BDCH Sports Medicine Clinics
- \$3,000 – Car Seats and Cribs, Dodge Co. Human Services & Health Dept.
- \$2,000 – Project Safe Skaters, BD Hockey Association
- \$18,000 for the BDCH Sexual Assault Nurse Examiner (SANE) program

Automated External Defibrillators (AEDs) recently distributed to Wayland Academy and the Fall River Police Department, bringing the total to 30 AEDs across the region.



*Jerry and Marcia Rechek,
2010-11 Honorary Chairs*

Thank you to the Recheks, who helped the Foundation raise an unprecedented \$215,000 during the Annual Fund Drive.



The BDCH Foundation, Inc. Board of Directors include, in the top row from left, Wade Fletcher (President), Fred Schwertfeger (Vice President), Karla Chase (Secretary) and John Haider (Treasurer). In the second row are John Moser (Fundraising co-chair), Kim Miller (BDCH CEO), Donna Hutchinson (BDCH CFO), and Denise Fitzsimmons. In the third row are Keith Ghanian, Dr. Sharon Haase, Gail Hope Henschel and Craig Karmazin. In the fourth row are Carolyn Kaul, Jim Kelsh, Brett Rechek and Rhonda Steiner. BDCH would like to thank Mr. Kelsh, who has retired from the board, for his service to the Foundation.



The Beaver Dam Community Hospitals Foundation, Inc. awarded the Beaver Dam Fire and Rescue Department an \$8,500 grant for the purchase of a McGrath MAC video laryngoscope. From left are BDCH Director of Marketing and Development Dawn O'Polka, BDCH Chief Strategy Officer Amy Nyberg, BDCHF Fundraising co-chair John Moser, BDFD Deputy Fire Chief Matt Christian, EMT Intermediate Jeff Fuhrman, Captain Russ Johnson, Paramedic John Jatczak.

BDCH Medical Staff

The BDCH Medical Staff comprise 27 specialties and work across the continuum to provide health care where and when patients need it, day or night, 7 days a week. Our physicians practice in many medical, hospital-based and surgical specialties, and together create a team to support the care for each patient and resident. To find the physician you need, visit www.bdch.com.

BDCH Medicine

Physicians in medical specialties provide a wide range of primary and specialty care in the clinic, the hospital, nursing home, and home care and hospice. They are the focal point for helping patients manage complex conditions and chronic diseases.

Cardiology

Bachhuber, Brian, MD
Dong, Sheng-Jing, MD
Hughes, Patrick, MD
Johnson, Heather, MD
Jung, Frank, MD
Kaji, Eugene, MD
Kelly, Annie, MD
Kleiber, Benjamin, MD
Kurtz, Christopher, MD
Kurtz, Roberta, MD
Lee, Peter, MD
Moncher, Karen, MD
Stone, Charles, MD
Zasadil, Mary, MD

Dentistry

Eaton, John, DDS

Dermatology

Enz, Sarah, MD
Passow, Tara, MD

Infectious Disease

Jean-Louis, Garry, MD

Nephrology

Yuan, David, MD
Zimmerman, Stephen, MD

Family Medicine

Aamodt, David, MD
Allen, Bradley, MD
Augustson, Michael, MD
Barudin, Seth, MD
Britton, Elisabeth, MD
Caceres, Victor, MD
Cieurzo, Christopher, MD
Clinics Medical Director
Cleary, Lindsey, DO
DeVries, Jamie, MD
Frinak, Charles, MD
Gonzalez, MaryAnn, MD
Hartung, Kent, MD
Jones, Brynley, MD
Landdeck, Daniel, MD
Lee, JoAnn, MD
Lucarelli, Melissa, MD
Miller, Eric, MD
Chief of Staff
Pajarillo, Ramon, MD
Patel, Akxay, DO
Patel, Rina, MD
Rentmeester, Timothy, MD
Samadani, Ayaz, MD
Schreiber, Michael, DO

Internal Medicine

Haase, Sharon, MD
Miller, Joel, DO
Credentials Committee Chair
Muchow, Amy, MD
*Hillside Home Care and
Hospice and Hillside Manor
Medical Director*
Zhang, Xiaogang, MD

Oncology

Hei, David, MD
Kim, Roy, MD
Lubner, Sam, MD
McFarland, Thomas, MD

Neurology

Chacon, Marcus, MD
Dominski, Mary, MD
Frost, Natasha, MD
Jensen, Matthew, MD
Luy Tan, Wilson, MD
Nelson, Jacalyn, MD
Sattin, Justin, MD

Pediatrics

Miesfeld, Jay, MD
Peterson, Betsy, MD



Top left to bottom right, Dr. Michael Augustson, Family Medicine; Dr. Joel Miller, Internal Medicine; Dr. Betsy Peterson, Pediatrics; and Dr. Wilson Luy Tan, Neurology.

Physiatry

Fowler, William, MD

Rheumatology

Malone, Daniel, MD
Wilson, Virginia, MD

Urology

Hahnfeld, Lynn, MD
Johnson, Devin, MD



Dr. Sharon Haase was presented the American College of Physicians Laureate Award at the Wisconsin ACP Annual Scientific Meeting. The Laureate Award is the highest distinction recognized by the College within a state chapter.

Thank you to all of the Medical Staff Officers, Committee Chairs and Medical Directors for their countless hours of dedicated service.

Hospital-Based Practices

Hospital-based physicians work solely in the hospital, providing inpatient and outpatient care in the emergency department, imaging, surgery, medical-surgical unit, and the laboratory. BDCH partners with 3 different physician groups to provide these essential services.

Anesthesiology

Fattouh, Maher, MD
Podojil, Frank, DO
Anesthesia Medical Director
Schultz, Allison, MD
Stram, Mark, MD

Emergency Medicine

Aldinger, Glenn, MD
Brin, Michael, DO
Correa, Laura, DO
Dietrich, Thomas, MD
Dynkowski, Gerard, MD
Clinical Care Committee Chair
Falco, William, MD
Hilander, Swen, MD
Martin, Sarah, DO
Massey, Sheffey, DO
Pauley, Brian, MD
Tovar, Richard, MD
ER Medical Director
Whitehouse, Donna, MD
Zaid, Gary, MD

Internal Medicine - Hospitalist

Atiq, Muhammad, MD
Karmakar, Phullara, MD
Lawal, Moshood, MD
Ostromecki, Elzbieta, MD

Rodriguez, Emmanuel, MD
Shahnia, Shahin, MD
Smith, Jeremy, MD
Steward, Tyler, MD

Occupational Health

Cieurzo, Christopher, MD
HealthWORKS Medical Director
Lovell, Jeffrey, MD
Meyer, Dianne, MD

Pathology

Ali, Laeckha, MD
Pathology Medical Director
Ferber, David, MD
Hollister, Winston, MD
Hryciuk, Jeanne, MD
Kelley, Scott, MD
Padurean, Adrian, MD
Rusch, Susan, MD
Schulte, Michael, MD

Radiology

Amoli, Sean, MD
Basham, Mark, MD
Beres, Robert, MD
Bessette, Peter, MD
Bloomgarden, Daniel, MD
Breger, Robert, MD
Cooley, Peter, MD
Desai, Paresh, MD
French, Christopher, MD
Gray, Dana, MD
Hallenbeck, Katherine, MD
Handrich, Stephen, MD
Hardie, Robert, MD
Harrington, Daniel, MD
Hinke, David, MD
Hurst, Emil, MD
Jakubowski, Eric, MD
Joshi, Jaideep, MD
Kehoe, Michael, MD
Mastey, Lynn, MD
Minor, Paul, MD

Olson, David, MD
Patel, Shirish, MD
Petersen-Fisher, Anne, MD
Rajkowski, Samuel, MD
Salton, Gregory, MD
Sane, Shekhar, MD
Schuster, Thomas, MD
Shah, Hemant, MD
Splittgerber, Gerald, MD
Suriyanarayanan, Uma, MD
Walker, James, MD
Wenzel, Mark, MD
Imaging Medical Director
Yuille, David, MD

Surgery

BDCH's board-certified surgeons offer a wide-range of both innovative and traditional surgical procedures. General and gynecological surgeons utilize advanced minimally-invasive techniques, which reduces risk of infection, blood loss and recovery time.

General Surgery

Haberman, Craig, DO
McGauley, Michael, DO
Palmer, Paul, MD

Obstetrics/Gynecology

Brenton, Jennifer, MD
Dovre, Erik, MD
Miller, Rhonda, MD
Ostermann, Kenneth, MD
Simos, Effie, MD

Ophthalmology

Castillo, Thomas, DO
Wilkins, Jay, MD

Oral Surgery

Grote, Mary, DDS

Orthopaedics

Callahan, Bert, MD
Medical Staff Sec./Treasurer
Coe, Robert, MD
*Performance Improvement
Committee Chair*
Rogerson, John, MD
Shuler, Paul, MD

Otolaryngology

Yaish, Danny, DO

Podiatry

Hansen, Rolf, DPM

Vascular Surgery

Acher, Charles, MD
Hoch, John, MD



Top left to bottom right, Dr. Michael McGauley, General Surgery; Dr. Mary Grote, Oral Surgery; Dr. Rolf Hansen, Podiatry; and Dr. Rhonda Miller, OB/GYN.





707 South University Avenue
Beaver Dam, WI 53916
www.bdch.com

Non-Profit
U.S. Postage
PAID
Beaver Dam, WI
Permit No. 318



BDCH was recognized by Studer Group for its high level of patient care in its Emergency Department and Outpatient Services. From left are Dr. Richard Tovar, BDCH Emergency Department Medical Director, Quint Studer, founder of Studer Group®, Kim Miller, BDCH CEO, and Michael Helle, BDCH Director of Outpatient Services.

Award-Winning Health Care

BDCH Receives Outstanding Patient Experience Award for the Third Year in a Row

Beaver Dam Community Hospitals' commitment to delivering excellence has been recognized by numerous external organizations over the course of the past year.



In 2011, BDCH received HealthGrades® Outstanding Patient Experience Award for the 3rd consecutive year.

The award is based on HealthGrades® analysis of 3,797 hospitals throughout the country using HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) data released by CMS (Centers for Medicare and Medicaid Services). In all, 339 hospitals (less than 10 percent) were nationally recognized as Outstanding Patient Experience Award recipients.

The award recognizes hospitals for patient satisfaction based on actual patients' experience in their hospital.

StuderGroup®

Also, BDCH's Outpatient Services and Emergency Department were each honored with prestigious Excellence in Patient Care awards during the Studer Group's 2011 What's Right in Health Care conference.

To be eligible for an award, an organization must demonstrate outstanding performance in patient care. Recipients were nominated by Studer Group coaches. Winners were selected by a panel of senior leaders based on achievement, improvement and overall outstanding performance.

BDCH was the only Wisconsin hospital honored with an Excellence in Patient Care award.

Hillside Home Care and Hospice, meanwhile, claimed its fifth consecutive Home Care Elite honor and celebrated its 25th anniversary of service to the community.

